



A Registered
Trademark

Sisterlocks® Re-Certification Agreement

Dear Consultant,

Your re-certification means a great deal to Sisterlocks, and to me personally. I know that it also means a lot to you. I trust your integrity and I want to see you continue to succeed with your Sisterlocks work. For this reason, I make every effort to maintain a Home Office that is always available to you for problem solving, re-training, customer service tips, product advice, hand holding, you name it. I also encourage you to share with us the things you learn on your own about Sisterlocks. These might be helpful to others who will follow in your footsteps.

The Sisterlocks Company requires only one basic thing from you in order to maintain your standing as a Certified Sisterlocks Consultant. That is that you must continue to offer our system *only as it was taught to you and in no other way*. In addition to the items outlined in the Trademark / Copyright Agreement that you signed when you were originally trained, here are the basic **Standards of Practice** for Certified Sisterlocks Consultants:

- Always offer Sisterlocks as a package (A thorough Consultation including several Sample Locks, the Locking Session, a Follow-up Visit).
- Always start new customers with an official **Customer Starter Kit** and appropriate shampooing instructions.
- Give appropriate shampooing and product advice for the **Settling-in Phase** and for ongoing care.
- Schedule adequate re-tightening and grooming visits.
- Let clients know you are a **Certified Sisterlocks Consultant**.
- Remember, the average number of Sisterlocks is around 400. You should have a very good reason for producing either a substantially fewer or greater number of locks.
- Advertise your business under your own business name. Do not use "Sisterlocks" as all or part of your business name, website, email address, etc.
- Consult with the Home Office for authorization for all forms of media advertising (Yellow Pages, internet, magazines, etc.) where the Sisterlocks name will be used.
- Check regularly for updates that may pertain to your work as a Sisterlocks practitioner.

The Sisterlocks system, as you know, is not easy to do well. It takes skill and dedication to really earn the right to call yourself a Certified Sisterlocks Consultant. I commend you on your dedication, and trust you will continue to strive to be the best Consultant you can be.

Sincerely,

Dr. JoAnne Cornwell
Owner, Sisterlocks

Sisterlocks®

2043
El Cajon Blvd.
California
92104
Phone/Fax
619.291.5116
619.291.1908
www.sisterlocks.com

I agree to uphold the Standards of Practice of a Certified Sisterlocks Consultant as outlined in this document.

Name: _____

Date: _____ Email: _____

Please Sign and Return with Registration Form. Keep YELLOW copy for your files.