



FREQUENTLY ASKED QUESTIONS ABOUT OUR TRAINING PROGRAM

Q. Do I have to be a cosmetologist or hair stylist to take the 4-Day Sisterlocks training class?

A. You do not have to be a cosmetologist or hair stylist to take a Sisterlocks class. Laws for practicing natural hair care vary from state to state however, so check in your area. [Read about our landmark court victory](#) that cleared the way for natural stylist in California, and also set a precedent in many other states.

Q. Do I get my money back if a class is cancelled?

A. Your domestic class payment for all cities includes a *non-refundable* deposit. If the class is cancelled by Sisterlocks, the deposit becomes fully refundable. ALSO, if you are not able to attend the original class you registered for, your deposit and any other monies paid toward that class, are transferable for ONE year from the date of the original class to any other class. This is a ONE TIME ONLY opportunity. Deposit amounts and conditions for international classes may vary. Check the individual class page for details. More for information review our [Refund Policy](#).

Note: "Stimulus" classes operate differently. Students save \$250.00 off of the regular tuition costs and the deposit amount may be different. All other class content is identical.

Q. How large are the classes?

A. We generally have between 10 and 20 students. If the class gets too large, we split it into two sections so that everyone can benefit from the individualized attention that sets Sisterlocks above other training programs.

Q. Do I become a Certified Sisterlocks Consultant at the end of the class?

A. Taking the class does not result in immediate certification. After taking the class you are a "Trainee." (You can still refer to yourself as a "Sisterlocks Practitioner.") To become certified you are required to submit documentation on three (3) qualifying clients (ie. not children or relatives). Once our evaluators have reviewed your work, interviewed your qualifying clients, gotten clarification on any questions they might have, and helped you in various ways to meet our standards, you then become a Certified Sisterlocks Consultant. The certification process can take up to several months.

Q. What if I can't pay the full amount for the class all at once?

A. With our secure online ordering system, you can choose to pay in full or use our payment plan. Here is an example of our most popular plan:

- Make the specified non-refundable deposit to hold your place
- Pay the balance in three to four equal installments
- All classes must be paid in full five (5) days before the class date.

Note: Stimulus package classes operate differently. Consult each of these classes individually.

Q. Since the classes go four (4) days, are meals included?

A. Except for special events, no food is included. As a rule the classroom is furnished with coffee and tea only. Students are given a 15-minute morning break, a one-hour lunch break and a 15-minute afternoon break. Classes are usually in hotels with eating facilities, and/or near off-site restaurants.